



Open letter to drivers - Best Transport takes action after criticism

Best Transport has taken the information and criticism of low compensation at affiliated hauliers very seriously in recent days. It has also emerged that individual drivers at some affiliated hauliers have received salary deductions for fines from their employers, for example for missed or late deliveries. This is unacceptable and is not in line with the hauliers' agreement with Best. To those of you who have been affected by this, I would like to apologize.

I know how hard you are working in the extraordinary situation we are in with the ongoing pandemic and can only regret if any of you have been negatively affected by this. We are very grateful for your hard work that allows us to maintain the high level of service that we do

Best Transport has initiated an external investigation to identify shortcomings and now a number of additional measures are also being taken to ensure fair conditions at all levels. Best pauses all the fines until further notice and will have a dialogue with our hauliers and the union about a collective agreement.

For me, it is not contradictory that we should be able to have competitive prices for our customers and fair terms for our drivers and hauliers' drivers. On the contrary, both fair terms and competitive prices are a prerequisite for a sustainable business.

Sincerely,
Niklas Knight

Please contact us if you are affected by any these issues presented in recent days:
feedback@besttransport.se

If you want to be anonymous, you can use the whistleblower function:
<https://www.besttransport.se/whistle-b/>